

## **Nori's curbside orders**

To help limit the spread of the coronavirus, we are accommodating curbside grocery pickup. This is not a service that we are used to providing so we ask for your patience while our team pivots to accommodate your needs.

Here's how it works:

- We kindly ask that you get your *entire* order together before submitting. If you need to add items, they may become a separate order and may be subject to a different time frame.
- You can send us your orders via email to [norivillagemarket@gmail.com](mailto:norivillagemarket@gmail.com) or call (518) 891-6079 and place your order by phone. If you have a large order, email is our preferred method.
- We will do our best to gather your order in a timely fashion but cannot guarantee short time frames on orders and will do our best to complete them as efficiently as possible. When you place your order, we will provide an approximate time frame for pickup.
- For security reasons, we ask that you please call us with your credit card information for payment.
- Once your order is placed, we will do our best to fill the order to your specifications. If we cannot gather all items requested or have questions about your request, we will call you back with alternatives.
- We will process the order and put the itemized receipt in your package.
- Give us a call when you are in the parking lot and we will deliver it to your vehicle. Please make sure that your vehicle is ready to receive the size of your order before we bring the items to your car. We are providing this service for your protection but also ask that you please help us limit exposure to Nori's staff members working throughout this pandemic.

Thank you for your patience with us as we transition to this service. We appreciate your business and your continued customer support.